

Air Tanzania Company Limited considers Quality and Safety to be an integral and essential part of the successful performance of every operational activity within the organization. The accountable Manager is committed and shall provide necessary resources for the implementation of the safety management system throughout the organization

Scope

This policy applies to all Air Tanzania Company Limited personnel, operations and subcontracted service providers. Implementation of this policy is a key management objective and the responsibility of all employees. All Air Tanzania Company Limited employees shall implement this policy and shall be the key to management objective.

Key Principles

To implement this policy the organization shall:

- **Support** the management of quality and safety through the provision of necessary resources, that will result in an organizational culture that fosters safe practices, encourages effective safety reporting and communication, and actively manages quality and safety with the same attention to results as the attention to the results of the other management systems of the organization;
- **Enforce** the management of quality and safety as a primary responsibility of all managers and employees;
- **Define** clearly for all personnel their accountabilities and responsibilities for the delivery of the organization's quality and safety performance and the performance of the quality and safety management systems;
- **Establish and operate** hazard identification and risk management processes, including a hazard reporting system, in order to eliminate or mitigate the safety risks of the consequences of hazards resulting from our operations or activities to a point which is as low as reasonably practicable ARP;
- **Ensure** that no action will be taken against any employee who discloses a safety or quality concern through the hazard reporting system, unless such disclosure indicates, beyond any reasonable doubt, an illegal act, gross negligence, or a deliberate or wilful disregard of regulations or procedures;
- **Ensure** that sufficient skilled and trained human resources are available to implement safety strategies and processes;
- **Ensure** that all staff are provided with adequate and appropriate aviation safety information and training, are competent in safety matters, and are allocated only tasks commensurate with their skills;
- **Establish** and measure ATCL safety performance against realistic safety performance indicators and safety performance targets;
- **Continually improve** ATCL safety performance through continuous monitoring and measurement, regular review and adjustment of Safety Policy, safety objectives and targets, and diligent achievement of these;
- **Comply** with and, wherever possible, exceed legislative and regulatory requirements and company standards including applicable laws, regulations and procedures in all locations where operations are conducted;
- **Ensure external** suppliers provide systems and services that are consistent with Air Tanzania Company Limited's quality and safety performance standards.

To this end, quality, safety and security is everybody's responsibility in the organization.



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Accountable Manager