

CHECK IN:

Domestic: 2 Hours before departure, check- in counter Closes 45 mins before departure.

International – African Continent: 3 hours before departure, check- in counter Closes 1hour before departure.

International – Between Africa and other continents: 3 hours before departure, check- in counter Closes 1hour before departure.

**China: 4 hours before departure*.*

**Twiga Basic
Booking Class (G/X/V)
Domestic Routes**

BAGGAGE ALLOWANCE

1Free Bag

23KG

Change of Reservation

TZ 30,000.00

No Show Fee

TZS 50,000.00

REFUND

NON-REFUNDABLE except Airport Taxes - Excluding Fuel Surcharges

International – Africa Continent

BAGGAGE ALLOWANCE

2PC

23KG

CHANGE OF RESERVATIONS

USD 50.00

NOSHOW FEE

USD 50.00

REFUND

NON-REFUNDABLE except Airport Taxes - Excluding Fuel Surcharges

International – Between Africa to Other Continents

BAGGAGE ALLOWANCE

2PC

23KG

CHANGE OF RESERVATIONS

USD 50.00=**100.00**

NOSHOW FEE

USD 50.00 = **100.00**

REFUND

NON-REFUNDABLE except Airport Taxes - Excluding Fuel Surcharges

**Twiga Gain
Booking Class (U/T/L/Q/S/K/H/B)
Domestic Routes**

BAGGAGE ALLOWANCE

1Free Bag

23KG

Change of Reservation

TZ 30,000.00

No Show Fee

TZS 50,000.00

REFUND

TZS 50,000.00

International – Africa Continent

BAGGAGE ALLOWANCE

2PC @ 23KG

CHANGE OF RESERVATIONS

USD 50.00

NOSHOW FEE

USD 50.00

REFUND

USD 100.00

International – Between Africa to Other Continents

BAGGAGE ALLOWANCE

2PC @ 23KG

CHANGE OF RESERVATIONS

USD 100.00

NOSHOW FEE

USD 100.00

REFUND

USD 150.00

NOTE: If two OR more than one fares combine to create Return OR One-way Combined Fare then the most restricted fares rule applies

**Twiga Comfort
Booking Class (M/W/Y)
Domestic Routes**

BAGGAGE ALLOWANCE

1Free Bag

23KG

Change of Reservation

1 Free additional TZ 30,000.00

No Show Fee

TZS 50,000.00

REFUND

TZS 50,000.00

International – Africa Continent

BAGGAGE ALLOWANCE

2PC @ 23KG

CHANGE OF RESERVATIONS

1Free Change additional USD 50.00

NOSHOW FEE

USD 50.00

REFUND

USD 100.00

International – Between Africa to Other Continents

BAGGAGE ALLOWANCE

2PC @ 23KG

CHANGE OF RESERVATIONS

1Free change additional USD 100.00

NOSHOW FEE

USD 100.00

REFUND

USD 150.00

NOTE: If two OR more than one fares combine to create Return OR One-way Combined Fare then the most restricted fares rule applies

**Twiga Business
Booking Class (Z/D/C/J)
Domestic Routes**

BAGGAGE ALLOWANCE

1Free Bag

30KG

Change of Reservation

1 Free additional TZ 30,000.00

No Show Fee

TZS 50,000.00

REFUND

TZS 50,000.00

International – Africa Continent

BAGGAGE ALLOWANCE

3PC @ 23KG

CHANGE OF RESERVATIONS

1Free Change additional USD 50.00

NOSHOW FEE

USD 50.00

REFUND

USD 100.00

International – Between Africa to Other Continents

BAGGAGE ALLOWANCE

3PC @ 23KG

CHANGE OF RESERVATIONS

1Free change additional USD 100.00

NOSHOW FEE

USD 100.00

REFUND

USD 150.00

NOTE: If two OR more than one fares combine to create Return OR One-way Combined Fare then the most restricted fares rule applies